



INSTALLATION AND INSTRUCTION MANUAL

LARDER

LF506W

LF506GR

ECL506W

Thank you for buying a TRICITY BENDIX DOMESTIC APPLIANCE

To enable you to use your appliance effectively and safely, please read this instruction book carefully before using the appliance and retain for future reference. If you require guidance in the use of the appliance or require further information, please contact our Customer Care Department.

TRICITY BENDIX
CUSTOMER CARE DEPARTMENT
P.O. BOX 47
NEWBURY
BERKSHIRE
RG14 5XL

Tel: 01635 525542

Fax: 01635 42970

Guide to use the instruction book

The following Symbols will be found in the text to guide you through the instructions



Safety Instructions



Hints and Tips



Step by step instructions
for an operation



Environmental Information



IMPORTANT SAFETY INSTRUCTIONS

These warnings are provided in the interests of your safety. Ensure that you understand them all before installing or using this appliance. Your safety is of paramount importance. If you are unsure about any of the meanings or these warnings contact the Customer Care Department.

Installation

- This appliance is heavy. Care should be taken when moving it.
- It is dangerous to alter the specifications or attempt to modify this product in any way.
- Ensure that the appliance does not stand on the electrical supply cable. If the supply cord is damaged, it must be replaced by a special cord available from your local Service Force Centre.
- Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person.
- Parts which heat up should not be exposed. Whenever possible, the back of the appliance should be close to a wall but leaving the required distance for ventilation as stated in the installation instructions.
- The appliance should be left for 2 hours after installation before it is turned on, in order to allow the refrigerant to settle.

Child Safety

- Do not allow children to tamper with the controls or play with the product.

During Use

- This appliance is designed for domestic use only, specifically for the storage of edible foodstuffs only.

Maintenance and Cleaning

- Switch off, and unplug the appliance before carrying out any cleaning or maintenance work.

Servicing

- This product should be serviced by an authorised engineer, and only genuine spare parts should be used.
- Under no circumstances should you attempt to repair the machine yourself. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact your local Service Force Centre.

At the End of the appliance Life

- When disposing of your appliance, use an authorised disposal site.
- Remove the plug and ensure that any locks or catches are removed, to prevent young children being trapped inside.

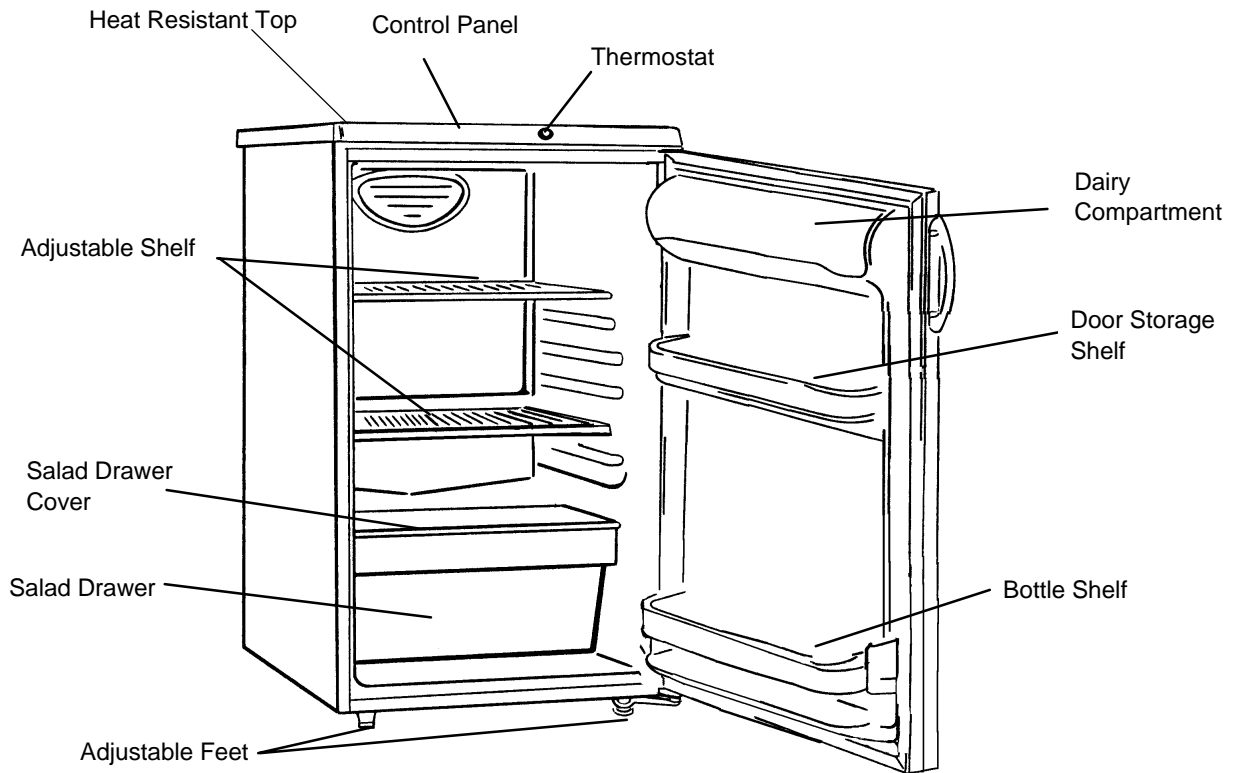


Please read this instruction book carefully before use and retain for future reference.

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Description of the Appliance



**THE FURNISHINGS FROM THE SHRINK WRAP PACK SHOULD BE POSITIONED
IN LINE WITH THE ABOVE DIAGRAM**

PACK CONTENTS:

LF506W

Wire Shelf (2)
Glass Salad Drawer Cover/Trim (1)
Salad Drawer (1)
Egg Tray (1)

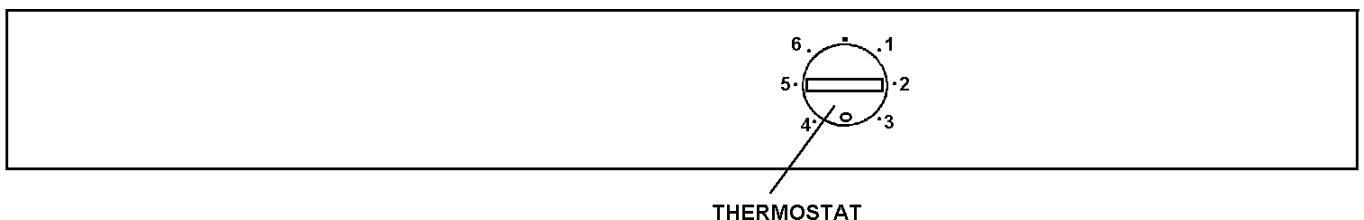
LF506GR

Wire Shelf/Trim Assembly (3)
Glass Salad Drawer Cover/Trim (1)
Salad Drawer (1)
Egg Tray (1)

ECL506W

Wire Shelf (2)
Glass Salad Drawer Cover/Trim (1)
Salad Drawer (1)
Egg Tray (1)
Butter Dish (1)

CONTROL PANEL



USING THE APPLIANCE



This appliance is designed for domestic use only, specifically for the storage of edible foodstuffs.

This appliance is designed to operate in ambient temperatures (surrounding air temperature) between 10°C (50°F) and 32°C (90°F).

If these temperatures are exceeded i.e., colder or warmer, the appliance will not operate correctly.

Before Use

Remove all securing tapes.

Wash the inside of the appliance with lukewarm water with a little bicarbonate of soda added (5ml to 0.5 litre of water). Do not use soap or detergent as the smell may linger. Dry the appliance thoroughly.



Do not use detergents, abrasive powders, highly perfumed cleaning products, wax polishes or products containing alcohol.



To Start the Appliance

1. Allow the appliance to stand for 2 hrs after installation.
2. Plug in the appliance and switch on at the mains supply.
3. Turn the thermostat control to the required setting. A setting of 3 - 4 is usually suitable for normal operation (see thermostat control).
4. Leave the appliance for approximately 4 hours for the correct temperature to be reached before placing food inside.

Thermostat Control

The thermostat control situated in the control panel regulates the temperature of the larder compartment. Thermostat control is marked from 1-6, the higher the number, the colder the setting.

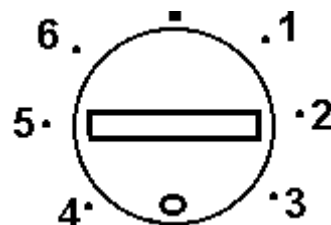
Position 1 - Cold

Position 6 - Coldest

The temperature will be affected by:

- Ambient temperature
- How often the door is opened
- How much food is stored
- Position of the appliance

In determining the correct temperature control setting, all these factors have to be considered and some experimentation may be necessary.

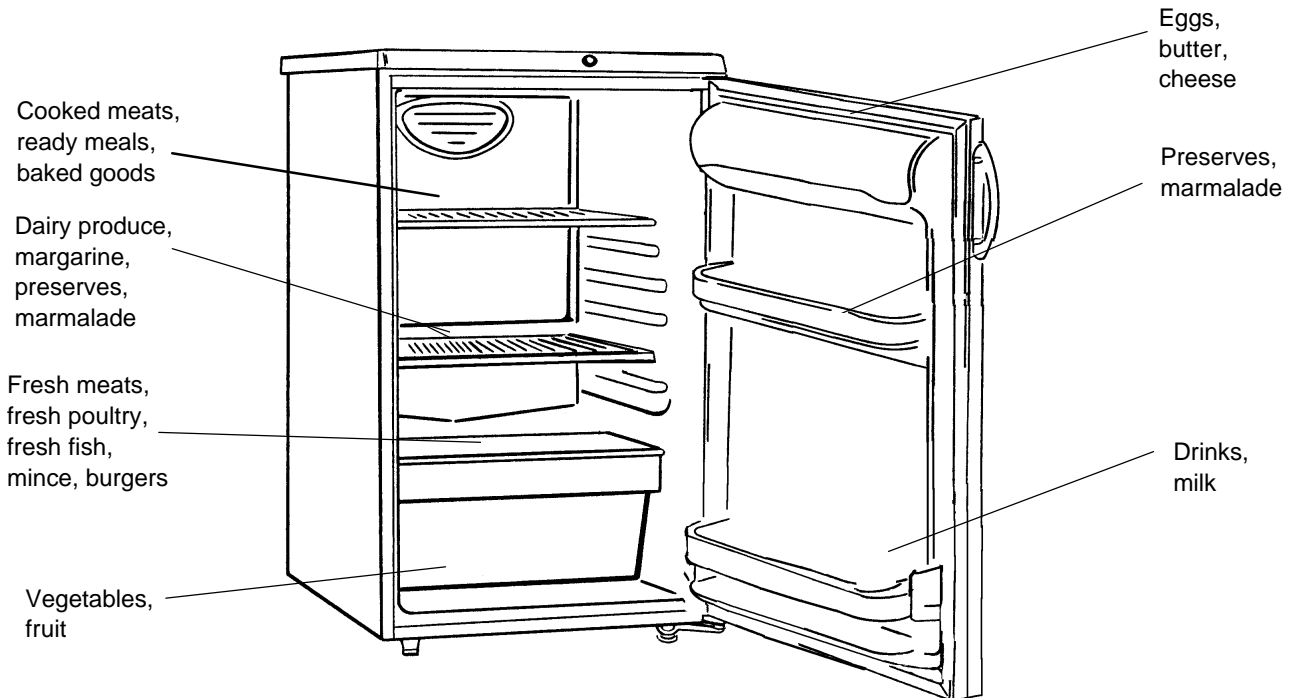


Do not allow children to tamper with the controls or play with the product.

Larder Compartment

The correct temperature for safe storage of fresh food inside is 0°C to 5°C (32°F to 41°F). The warmest part of the fridge compartment is at the top of the cabinet and the coolest at the bottom.

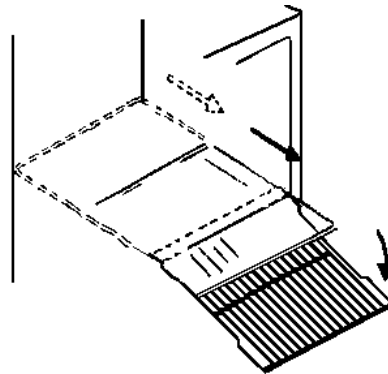
Storage Guide



Adjustable shelves

The larder compartment is fitted with shelves which are adjusted for the storage of different sized articles.

If the door cannot be opened further than 90° remove the shelves by tilting the shelf downwards and pulling outwards.





HINTS AND TIPS

Normal Operating Sounds

- You may hear faint gurgling or bubbling sounds when the refrigerant is pumped through the coils or tubing at the rear, to the cooling plate/evaporator.
- When the compressor is on, the refrigerant is being pumped round, and you will hear a whirring sound or pulsating noise from the compressor.
- A thermostat controls the compressor, and you will hear a faint 'click' when the thermostat cuts in and out.

Food Storage

- To obtain the best results from your appliance neither hot foods nor liquids which may evaporate, should be placed in the larder compartment.
- Keep the time between buying chilled food and placing it in your fridge as short as possible.
- Do not push food together too much, try to allow air to circulate around each item.
- Do not store food uncovered.
- Remove suspect food from your refrigerator and clean, refer to cleaning and maintenance.

Energy Saving Advice

- Do not install the cabinet close to sources of heat, such as a cooker, dishwasher or radiator.
- Locate the appliance in a cool well ventilated room and make sure that the air openings of the cabinet are not obstructed.
- Always leave warm food to cool down to room temperature before placing in the fridge.
- Try to avoid keeping the door open for long periods, or opening the door too frequently as warm air will enter the cabinet, and cause the compressor to switch on unnecessarily often.
- Ensure there are no obstructions preventing the door from closing properly.
- It is advisable to periodically clean the refrigeration system at the back of the appliance with a duster or vacuum cleaner.

MAINTENANCE AND CLEANING



Before any maintenance or cleaning work is carried out DISCONNECT the appliance from the ELECTRICITY supply

Internal Cleaning

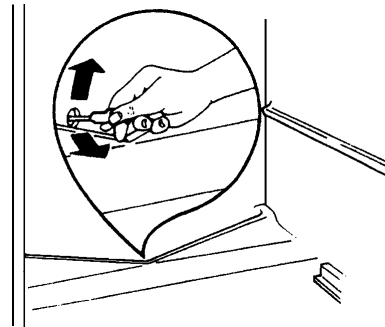
Clean the inside and accessories with warm water and bicarbonate of soda (5ml to 0.5 litre of water). Rinse and dry thoroughly.



Do not use detergents, abrasive powders, highly perfumed cleaning products, wax polishes or cleaning products containing bleach or alcohol.

Clean the drain hole of the water trough at regular intervals and ensure that the drain hole is clear at all times. If blocked carefully clear using a piece of flexible curtain wire inserted into the drain outlet to remove the blockage.

Regularly check the door seals and wipe clean to ensure they are clean and free from debris.



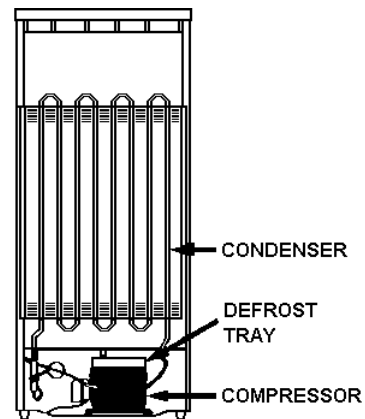
External Cleaning

Wash the outer cabinet with warm soapy water.



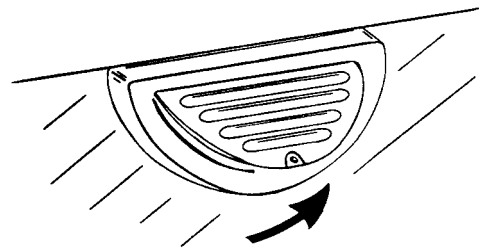
Do NOT use abrasive products. There are sharp edges on the underside of the product so care should be taken when cleaning.

Once or twice a year dust the condenser (black grille) and the compressor at the back of the appliance, with a brush or vacuum cleaner, as an accumulation of dust will affect the performance of the appliance and cause excessive electricity consumption.



To Change the Light Bulb

1. Switch off the appliance and disconnect from the electricity supply.
2. Remove the light cover by first removing the screw with a screwdriver.
3. Pull the cover outwards towards the roof of the cabinet.
4. Unscrew the bulb and replace it with a new 15 watt E14 SES bulb (available from your local Service Force Centre).
5. Replace the cover by engaging the top locating lugs and press home.
6. Replace and tighten the screw.

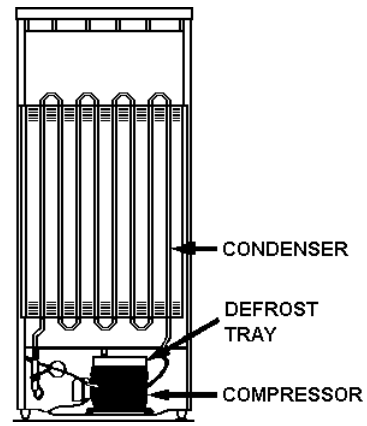


Defrosting Your Appliance

The fridge compartment is defrosted automatically. Defrost water from the cooling plate runs out of the drain and onto a tray on the motor compressor where it is evaporated. this process is completely automatic. Droplets of water on the cooling plate during defrosting are quite normal and will freeze on the plate afterwards.

When the Appliance is Not in Use

When the appliance is not in use for long periods disconnect from the electricity supply, empty all of the food and clean the appliance, leaving the door ajar to prevent unpleasant smells.



WHAT HAPPENS IF SOMETHING GOES WRONG

BEFORE contacting your local service force centre, check the following points:

Symptom	Solution
No power to the appliance	Check there is power at the socket.
	Check there is not a power cut by checking the household lights.
	Check the fuse has not blown.
The light does not come on	Ensure that the bulb is correctly fitted.
	Replace the bulb if it has blown.
	Check the door light switch is not jammed.
The temperature in the fridge section is too high	Check the ambient temperature is within the appliances operating limits of 10°C to 32°C. Relocate the appliance if necessary. Check the thermostat is turned to the correct setting relative to ambient conditions.
The compressor runs continuously	Adjust the thermostat to give correct temperature control. See page 6.
	Check that the door is closed.
	Large quantities of food have recently been placed in the cabinet / and or door is frequently opened.
	Check that air ventilation is not obstructed.
Excessive frost and ice has built up	Ensure the door is not left open.
	Check that nothing is preventing the door from closing.
	Is the door gasket intact and clean.
Noise	Refer to normal operating sounds.
Water under the salad bin	Check the drain hole is not blocked. (see Maintenance and Cleaning).

If after the above checks there is still a fault call your local Service Force Centre.

In-guarantee customers should ensure that the above checks have been made as the engineer will make a charge if the fault is not a mechanical or electrical breakdown.

Please note that proof of purchase is required for in-guarantee service calls.

Service and Spare Parts

If you require service or spare parts please contact your local Service Force Centre by telephoning:

0990 929929

The address of your local centre can be found on the following pages; and also in your local telephone directory.

Before contacting your local Service Force Centre make a note of the model and serial number, together with the date of purchase. The service department will require this information.

The model and serial number can be found on the rating plate situated inside the cabinet.

To contact your local Tricity Bendix Service Centre telephone **0990 929929**

CHANNEL ISLANDS

GUERNSEY	Guernsey Electricity PO Box 4 Vale, Guernsey Channel Islands
JERSEY	Jersey Electricity Company PO Box 45 Queens Road St Helier Jersey Channel Islands JE4 8NY

SCOTLAND

ABERDEEN (M05)	8 Cornhill Arcade Cornhill Drive Aberdeen AB2 5UT
AUCHTERMUCHY (M03)	33A Burnside Auchtermuchy Fife KY14 7AJ
BLANTYRE (M07)	Unit 5 Block 2 Auchenraith Ind Estate Rosendale Way Blantyre G72 0NJ
DUMFRIES (M01)	93 Irish Street Dumfries Scotland DG1 2PQ
DUNOON (M67)	Briar Hill 7 Hill Street, Dunoon Argyll PA23 7AL
GLASGOW (M04)	20 Cunningham Road Clyde Estate Rutherglen, Glasgow, G73 1PP
INVERNESS (M06)	Unit 3B Smithton Indust. Est. Smithton Inverness IV1 AJ
ISLE OF ARRAN (OWN SALES)	Arran Domestic Unit 4 The Douglas Centre Brodict Isle of Arran KA27 8AJ
ISLE OF BARRA (OWN SALES)	J Zerfah 244 Bruernish Isle of Barra Western Islands HS9 5QY
ISLE OF BUTE (M66)	Walker Engineering Glennhor Upper Serpentine Road Rothsay Isle of Bute PA20 9EH
ISLE OF LEWIS (M69)	ND Macleod 16 James Street Stornoway Isle of Lewis PA87 2QW
KELSO (M08)	2-8 Wood Market Kelso Borders TD5 7AX

ORKNEY (M65)	Corsie Domestic 7 King Street Kirkwall Orkney KW15
SHETLAND (OWN SALES)	Tait Electronic Systems Ltd. Holmsgarth Road Lerwick Shetland ZE1 0PW
SHETLAND (OWN SALES)	Bolts Shetland Ltd 26 North Road Lerwick Shetland ZE1 0PE
WHALSAY (OWN SALES)	Leask Electrical Harlsdale Symbister, Whalsay Shetland ZE2 9AA

NORTHERN IRELAND

BELFAST (M27)	Owenmore House Kilwee Industrial Estate Upper Dunmury Lane Belfast BT17 0HD
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WALES

CARDIFF (M28)	Guardian Industrial Estate Clydesmuir Road Tremorfa, Cardiff CF2 2QS
CLYWD (M14)	Unit 6-7 Coed - Parc Abergele Road Rhuddlan Clwyd Wales LL18 5UG
OSWESTRY (M17)	Plas Ffynnon Warehouse Middleton Road Oswestry SY11 2PP
HAVERFORDWEST (M75)	Cromlech Lodge Ameriston Haverfordwest SA62 5DS

GATESHEAD (M39)	Unit 356a Dukesway Court Dukesway Team Valley Gateshead NE11 0BH
GRIMSBY (M42)	Unit 2 Cromwell Road Grimsby South Humberside DN31 2BN
HULL (M41)	Unit 1 Boulevard Industrial Estate Hull HU3 4AY
LEEDS (M37)	64-66 Cross Gates Road Leeds LS15 7NN
NEWTON AYCLIFFE (M45)	Unit 16 Gurney Way Aycliffe Ind Estate Newton Aycliffe DL5 6UJ
SHEFFIELD (M38)	Pennine House Roman Ridge Ind. Roman Ridge Road Sheffield S9 1GB

NORTH WEST

BIRKENHEAD (M11)	1 Kelvin Park Dock Road Birkenhead L41 1LT
CARLISLE (M10)	Unit 8 South John Street Carlisle CA2 5AJ
ISLE OF MAN (M64)	South Quay Ind Estate Douglas Isle of Man
LIVERPOOL (M15)	Unit 1 Honeys Green Precinct Honeys Green Lane Liverpool L12 9JH
MANCHESTER (M09)	Unit 30, Oakhill Trading Estate Devonshire Road Worsley Manchester M28 3PT
PRESTON (M13)	Unit 250 Dawson Place Walton Summit Bamber Bridge Preston Lancashire PR5 8AL
STOCKPORT (M16)	Unit 20 Haigh Park Haigh Avenue Stockport SK4 1QR

NORTH EAST

To contact your local Tricity Bendix Service Centre telephone **0990 929929**

MIDLANDS

BIRMINGHAM (M18)	66 Birch Road East, Wyrley Road Industrial Estate Witton Birmingham B6 7DB
BOURNE (M44)	Manning Road Ind Estate Pinfold Road Bourne PE10 9HT
BRIDGNORTH (M72)	1 Underhill Street Bridgnorth Salop WV16 4BB
GLOUCESTER (M23)	101 Rycroft Street Gloucester GL1 4NB
HEREFORD (M31)	Unit 3 Bank Buildings Cattle Market Hereford HE4 9HX
HIGHAM FERRERS (M51)	The Old Barn Westfield Terrace Higham Ferrers NN10 8BB
ILKESTON (M43)	Unit 2 Furnace Road Ilkeston DE7 5EP
LEICESTER (M22)	Unit 7 Oaks Industrial Estate Coventry Road Narborough Leicestershire LE9 5GF
LINCOLN (M40)	Unit 8 Stonefield Park Clifton Street Lincoln LN5 8AA
NEWCASTLE UNDER LYME (M12)	18-21 Croft Road Brampton Industrial Estate Newcastle under Lyme Staffordshire ST5 0TW
NUNEATON (M21)	19 Ptarmigan Place Townsend Drive Nuneaton CV11 6RX
REDDITCH (M20)	Heming Road Washford Redditch Worcestershire B98 0DH
TAMWORTH (M19)	Unit 3 Sterling Park Claymore Tamworth B77 5DO
WORCESTER (M73)	Unit 1 Northbrook Close Gregorys Mill Ind Estate Worcester WR3 8BP

LONDON & EAST ANGLIA

CHELMSFORD (M47)	Hanbury Road Widford Ind Estate Chelmsford Essex CM12 3AE
COLINDALE (M53)	Unit 14 Capitol Park Capitol Way Colindale London NW9 0EQ
ENFIELD (M49)	284 Alma Road Enfield London EN3 7BB
GRAVESEND (M57)	Unit B4, Imperial Business Estate Gravesend Kent DA11 0DL
HARPENDEN (M46)	Unit 4 Riverside Estate Coldharbour Lane Harpenden AL5 4UN
LETCHWORTH (M50)	16-17 Woodside Ind Est. Works Road Letchworth Herts SG6 1LA
MAIDENHEAD (M60)	Reform Road Maidenhead Berkshire SL6 8BY
MOLESEY (M61)	10 Island Farm Avenue West Molesey Surrey KT8 2UZ
NEWBURY (M24)	PO Box 5627 Newbury Berkshire RG14 5GF
IPSWICH (M48)	Unit 2B Elton Park Business Centre Hadleigh Road Ipswich IP2 0DD
NORWICH (M52)	2b Trafalgar Street Norwich NR1 3HN
SUNBURY (M63)	Unit 1a The Summit Hanworth Road Hanworth Ind Estate Sunbury on Thames TW16 5D
SYDENHAM (M62)	Unit 6 Metro Centre Kangley Bridge Road Sydenham SE26
WEST DRAYTON (M76)	2 / 4 Royal Lane Yiewsley West Drayton Middlesex UB7 8DL

SOUTH EAST

ASHFORD (M58)	Unit 2 Bridge Road Business Estate Bridge Road Ashford Kent TN2 1BB
FLEET (M59)	Unit 1 Redfields Industrial Estate Church Crookham Fleet Hampshire GU13 0RD
HAYWARDS HEATH (M55)	21-25 Bridge Road Haywards Heath Sussex RH16 1UA
TONBRIDGE (M56)	Unit 30 Deacon Trading Estate Morley Road Tonbridge Kent TN9 1RA

SOUTH WEST

BARNSTAPLE (M30)	P.O. Box 12 Barnstaple North Devon EX31 2YB
BOURNEMOUTH (M26)	63-65 Curzon Road Bournemouth Dorset BH1 4PW
BRIDGEWATER (M35)	6 Hamp Industrial Estate Bridgewater Somerset TA6 3NT
BRISTOL (M25)	11 Eldon Way Eldonwall Trading Bristol Avon BS4 3QQ
EMSWORTH (M33)	266 Main Road Southbourne Emsworth PO10 8JL
ISLE OF WIGHT (M34)	Unit 8 Enterprise Court Ryde Business Park Ryde Isle of Wight PO33 1DB
NEWTON ABBOT (M29)	Unit 2 Zealley Industrial Estate Kingsteignton Newton Abbot S. Devon TQ12 3TD
PLYMOUTH (M32))	16 Faraday Mill Cattledown Plymouth PL4 0ST
REDRUTH (M36)	Unit 7D Pool Industrial Estate Wilson Way, Redruth, Cornwall TR15 3QW

INSTALLATION INSTRUCTIONS

Technical Information

(LF506W)

(LF506GR)

DIMENSIONS

HEIGHT: 85.0cm (33.4")

WIDTH: 49.5cm (19.5")

DEPTH: 60.0cm (23.6")

HEIGHT: 85.0cm (33.4")

WIDTH: 49.5cm (19.5")

DEPTH: 61.5cm (24.2")

CAPACITY

GROSS: : 134 litres

NET: 131 litres

POWER ABSORBED: 90W

VOLTAGE: 230 - 240V

FREQUENCY: 50Hz

AVERAGE DAILY UNITS OF ELECTRICITY: 0.65Kwh *



This appliance complies with the following E.E.C Directives:
73/23 EEC of 19.2.73 (Low Voltage Directive) and subsequent modifications;
89/336 EEC of 3.5.89 (Electromagnetic Compatibility Directive) and subsequent modifications.



It is dangerous to alter the specifications or attempt to modify this product in any way.

Electrical Connections



Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person.

This appliance must be earthed.

The manufacturer declines any liability should these safety measures not be observed.

Electrical Requirements

Before switching on, make sure the electricity supply voltage is the same as that indicated on the appliance rating plate.

The appliance is supplied with a 13 amp plug fitted. In the event of having to change the fuse in the plug supplied, a 13 amp ASTA approved (BS1362) fuse must be used.

Should the plug need to be replaced for any reason. The wires in the mains lead are coloured in accordance with the following code:

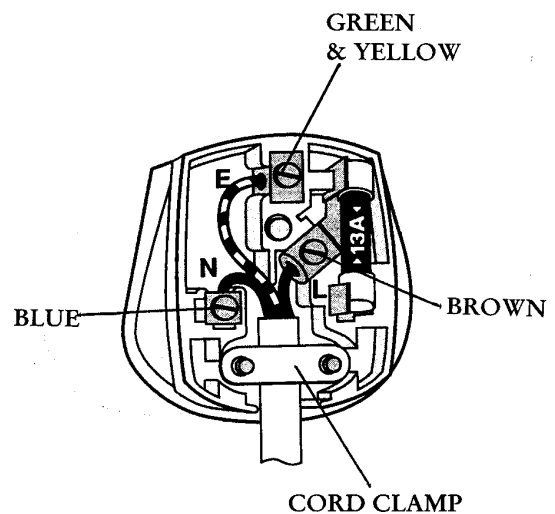
Green and Yellow	: Earth
Blue	: Neutral
Brown	: Live

The wire coloured green and yellow must be connected to the terminal marked with the letter "E" or by the earth symbol \oplus or coloured green and yellow.

The wire coloured blue must be connected to the terminal marked "N" or coloured black.

The wire coloured brown must be connected to the terminal marked "L" or coloured red.

Upon completion there must be no cut, or stray strands of wire present and the cord clamp must be secure over the outer sheath.



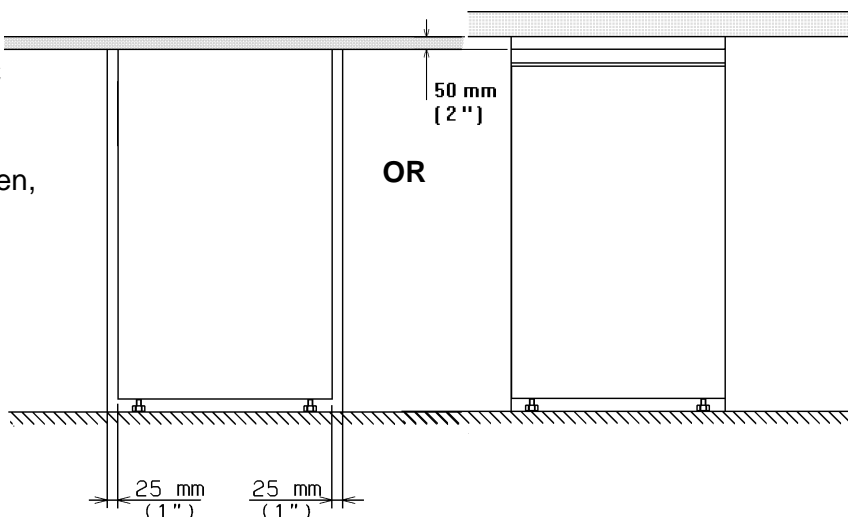
Installation Requirements

To ensure correct operation this appliance must not be located where the temperatures will fall below 10°C (50°F) or rise above 32°C (90°F).

Avoid the following locations: unheated kitchen, outhouse, conservatory, garage.

For correct operation this appliance must be installed.

- In a dry atmosphere.
- Out of direct sunlight.
- Away from extreme temperature (not next to a cooker or other sources of heat).
- Your appliance will be heavy when loaded with food and must therefore be stood on a strong firm floor.



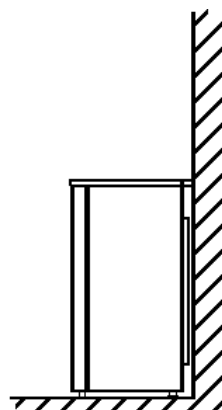
Ventilation Requirements

- Gently push into place until the top panel rear ventilation grille touches against the wall.
- When in position a 50 mm (2") clear space above the appliance should be maintained.
- If space above the appliance is not available, clearance of 25mm (1") should be maintained on both sides.



Ensure that the appliance does not stand on the electrical supply cable.

Parts which heat up should not be exposed. Whenever possible, the back of the appliance should be close to a wall but leaving the required distance for ventilation.



Levelling

The appliance should be level, to eliminate rocking:

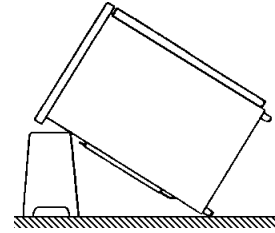
- Ensure the appliance is upright and both adjusters are in firm contact with the floor so that the cabinet is level.
- Adjust the level by screwing out the appropriate level adjuster at the front, (use your fingers or a suitable spanner).




This appliance is heavy. Care should be taken when moving it.

Door Reversal

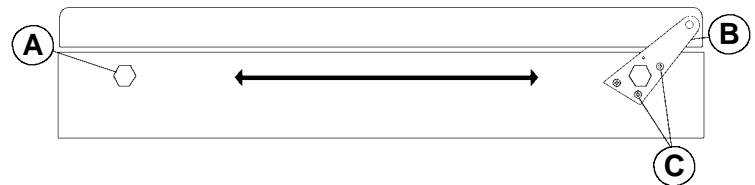
1. Disconnect the appliance from the electricity supply.
2. Remove all loose items, including food. Store food in a cool place.
3. Make sure a towel or cloth is at the base of the product to prevent it from slipping.
4. Carefully lean the appliance backwards, resting the top on a stool, or something similar, at least 30cm (12") from the floor. (care must be taken not to allow the appliance wheels to slip).



 *Do not support the appliance on the rear ventilation grille or condenser.*

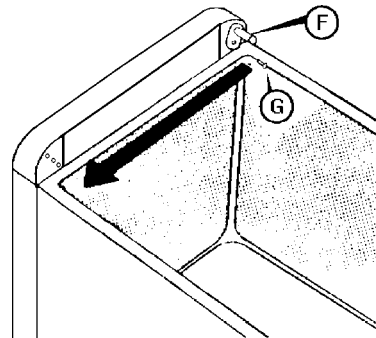
5. Remove level adjuster (A) from base of product retaining small cup spacer which is located around the threaded portion of the adjuster.

6. Remove the foot / hinge assembly (B) by removing screws marked (C).



7. Remove the door by lifting it slightly and carefully sliding it down off the top hinge pin. Remove the top hinge pin F by removing screw G and transfer to the opposite side.

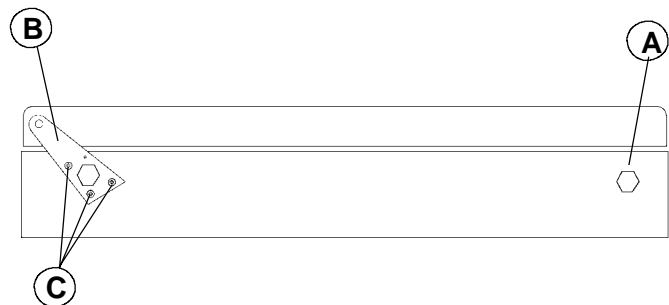
8. Refit the door by carefully sliding it onto the upper hinge pin F. Take the bottom hinge foot assembly B and transfer it over to the opposite side of the cabinet being careful to retain any spacing washer fitted onto the bottom hinge pin. Push the hinge foot assembly B into the door bearing using the pin of the foot for location. Three holes will then line up with the hinge foot and screws C should be used to secure the hinge.



9. Refit level adjuster and spacer A in the opposite side of the cabinet.

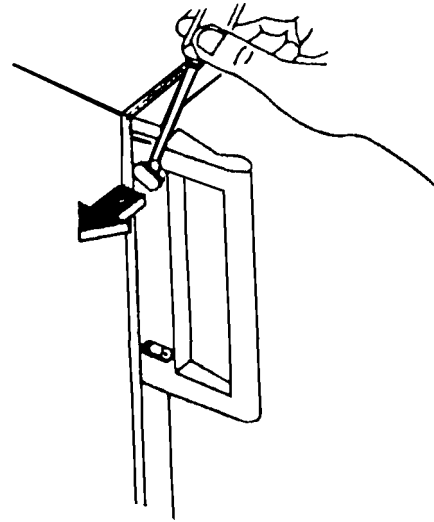
The base of your product should now be in line with the diagram.

10. Stand the appliance upright.



Side Fixed Handle Change

- i) Protect the paintwork from damage with masking tape or other suitable material while using a blunt knife or similar instrument to carefully prise out the plastic plugs from alternative handle positions on the opposite side of the door.
- ii) Remove the screw covers and screws from the handle and transfer it to its new position replacing the screw covers, then replace the plastic plugs into the vacated screws holes.



GUARANTEE CONDITIONS

Standard guarantee conditions

We, Tricity Bendix, undertake that if within 12 months of the date of the purchase this Tricity Bendix appliance or any part thereof is proved to be defective by reason only of faulty workmanship or materials, we will, at our option repair or replace the same FREE OF CHARGE for labour, materials or carriage on condition that:

- The appliance has been correctly installed and used only on the electricity supply stated on the rating plate.
 - The appliance has been used for normal domestic purposes only, and in accordance with the manufacturer's instructions.
 - The appliance has not been serviced, maintained, repaired, taken apart or tampered with by any person not authorised by us.
 - All service work under this guarantee must be undertaken by a Tricity Bendix service centre.
 - Any appliance or defective part replaced shall become the Company's property.
 - This guarantee is in addition to your statutory and other legal rights.
- Home visits are made between **8.30am** and **5.30pm** Monday to Friday. Visits may be available outside these hours in which case a **premium** will be charged.

Exclusions

This guarantee does not cover:

- Damage or calls resulting from transportation, improper use or neglect, the replacement of any light bulbs or removable parts of glass or plastic.
- Costs incurred for calls to put right an appliance which is improperly installed or calls to appliances outside the United Kingdom.
- Appliances found to be in use within a commercial environment, plus those which are subject to rental agreements.
- Products of Tricity Bendix manufacture which are not marketed by Tricity Bendix.

European Guarantee

If you should move to another country within Europe then your guarantee moves with you to your new home subject to the following qualifications:

- The guarantee starts from the date you first purchased your product.
- The guarantee is for the same period and to the same extent for labour and parts as exists in the new country of use for this brand or range of products.
- This guarantee relates to you and cannot be transferred to another user.
- Your new home is within the European Community (EC) or European Free Trade Area.
- The product is installed and used in accordance with our instructions and is only used domestically, i.e. a normal household.
- The product is installed taking into account regulations in your new country.

Before you move please contact your nearest Customer Care centre, listed below, to give them details of your new home. They will then ensure that the local Service Organisation is aware of your move and able to look after you and your appliances.

France	Senlis	+33 (0)3 44 62 28 28
Germany	Nürnberg	+49 (0)911 323 260
Italy	Pordenone	+39 (0)1678 47053
Sweden	Stockholm	+46 (0)20 78 77 50
UK	Newbury	+44 (0)1635 525 542

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